JOB SUMMARY

Directs the Office of the Ombudsperson; open to all students within the University community; to help resolve problems or complaints within the institution and to achieve equitable settlements. Provides impartial and confidential consultation to student members of the University community who are concerned about University issues. Provides information on institution policies and practices; helps examine alternatives; and finds the proper authorities to resolve the situation. Serves as unbiased third party; the Ombudsperson facilitates problem solving.