**JOB SUMMARY**

- **Job Code:** 6699  
- **Job Title:** Lead Clinical IT Field Analyst  
- **Job Family:** Information Technology  
- **Pay Grade:** 014  
- **Job Sub-Family:** Medical IT  
- **Union Code:** O9N  
- **FLSA Status:** E  
- **Career Level:** Professional Level P4

Performs oversight; monitoring; and coordination of field team operations. Conducts training for field analysts on technical matters and operational procedures. Oversees support and troubleshooting for technology equipment and systems related to the clinical areas; workflows; and operations. Supports desk-side software; hardware diagnostics; and leads the installation and maintenance of computer technology; remote support troubleshooting; and network troubleshooting and workstation/office technology deployments. The Lead Clinical IT Field Analyst performs desktop security services such as reso