JOB SUMMARY

Provides support and troubleshooting on complex issues for technology equipment and systems related to the clinical areas; workflows; and operations. Performs desk-side software and hardware diagnostics; installation; and maintenance of computer technology; remote support troubleshooting; network troubleshooting; and workstation/office technology deployments. The Clinical IT Field Analyst III is also involved with desktop security services such as resolving compromised systems and digital forensics. Additionally; this position works alongside other technical groups to implement; pilot; and dep