JOB SUMMARY

Job Code: 6697  
Job Title: Clinical IT Field Analyst II  
Job Family: Information Technology  
Pay Grade: 012  
Job Sub-Family: Medical IT  
Union Code: O9N  
FLSA Status: E  
Career Level: Professional Level P2

Provides support and troubleshooting for technology equipment and systems related to the clinical areas; workflows; and operations. Supports desk-side software and hardware diagnostics; installation; and maintenance of computer technology; remote support troubleshooting; network troubleshooting; and workstation/office technology deployments. The Clinical IT Field Analyst II is also involved with desktop security services such as resolving compromised systems and digital forensics. Additionally; this position works alongside other technical groups to implement; pilot; and deploy new technology.