JOB SUMMARY

Provides support and troubleshooting for technology equipment and systems related to the clinical areas; workflows; and operations. Supports desk-side software and hardware diagnostics; installation; and maintenance of computer technology; remote support troubleshooting; network troubleshooting; and workstation/office technology deployments. The Clinical IT Field Analyst I may also be involved with desktop security services such as resolving compromised systems and digital forensics. Additionally; this position may work alongside other technical groups to implement; pilot; and deploy new techn