JOB SUMMARY

Ensures that the University's computer equipment is configured to conform to FIU's established guidelines. Maintains FIU owned computers for faculty and staff including local and network printers; desktop computers; departmental laptops; mobile devices; and their supported software. This position often requires the individual to be the authority on repairing equipment malfunctions and supplying necessary technical support at an onsite location. Works on various IT support projects during times of lower ticket volume.